## Personal data in the service missing letters

For PTS to be able to identify and process your shipment, you need to provide your name and address as well as name and address to the receiver. Please, leave your emailaddress or telephonenumer so we can contact you if we need more information about your shipment.

The information is saved for fourteen months and then deleted.

You can change, add or delete information via the link in your replymail. If you want to know what information is saved about you, you can contact PTS.

It's a part of PTS's assignments to provide the service missing letter. Registration of personal data is necessary for PTS to be able to perform the service. The legal basis for the registration of personal data therefore belongs to what is called the public interest.

If you want to complain about something concerning the processing of your personal data you can contact PTS and also the datainspectorate.

PTS'sdataprotectionrepresentative can be contacted via: <u>dataskyddsombudet@pts.se</u>.

Contactinformation to PTS:

Address: Box 5398, 102 49 Stockholm

Email: pts@pts.se

Telephone: 08-678 55 00